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Smartermail FAQ

To add an e-mail address or domain to your safe/trusted senders list:

1. Go to <http://mail.loafintree.com>
2. Login using your e-mail address and password
3. At the top of the screen, click "Domain Settings" (to cover all addresses in your domain) or "Settings" (for individual e-mail accounts) and choose "Spam Filtering" in the drop down.
4. Under the "Save" icon choose "Trusted Senders"
5. Follow the directions [Here](#)--Click Me

To block e-mail, do the following:

1. Go to <http://mail.loafintree.com>
2. Login using your E-mail address and Password
3. At the top of the screen, click "Domain Settings" (to cover all addresses in your domain) or "Settings" (for individual e-mail accounts) and choose "Content Filtering" in the drop down.
4. Follow the directions [Here](#)--Click Me

This will block e-mail at the server before it reaches your PC.

If you have any problems please call or e-mail us.

e-mail: info@loafintree.com

phone: 540.578.2078